

## Online Orders, Payment, Delivery & Currency Policy

Last Updated: May 02, 2017

Please read this policy carefully. This is the Purchase, Payment & Delivery Policy of Splitlock.

### Online Orders

Splitlock reserves the right to accept or reject any online order at its complete discretion. Rejection of an online order may occur but is not limited to the following circumstances:

- Non-receipt of payment from the customer for the online order.
- Where Splitlock is unable to electronically deliver the online order.
- As a result of inadvertent errors published on the website.

In the event of rejection of an online order, Splitlock will advise the customer concerned and provide a full refund of the purchase price paid.

### Payment

To complete an online order, you will be required to provide our third party payment processors with your credit/debit card number, the card expiry date and the security code which appears on the reverse side of the card.

Once your card has been approved, a receipt page complete with an online order number is presented as confirmation of your online order. These details will also be sent in the form of a receipt by email.

Splitlock uses third party payment processors for its online credit/debit card transactions. The third party payment processors provide online e-commerce processing services globally, providing a safe and secure means of collecting payments via the Internet. All online credit/debit card transactions performed on this site are secured payments.

- Payments are fully automated with an immediate response.
- Your complete credit/debit card number cannot be viewed by Splitlock or any outside party.
- All transactions are performed under 128 Bit SSL Certificate.
- All transaction data is encrypted for storage within the third party payment processors bank-grade data centre, further protecting your credit/debit card data.
- All monies are directly transferred from your credit/debit card to Splitlock when successfully processed.

### Delivery

Splitlock delivers online orders instantly via email.

Please ensure that you enter your billing and delivery email address details, as well as a contact telephone number for yourself.

### Transaction Currency

All financial transactions undertaken through this website are in United States Dollars (USD\$).